

BEFORE THE FORUM
FOR REDRESSAL OF CONSUMER GRIEVANCES
IN SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED ,TIRUPATI

On this the 18th day of July , 2016

In C.G.No:524/ 2015-16/Kadapa Circle

Present

Sri J.V.T.S.Prasad
Sri N.Siva Sankar Prasad
Sri T. Rajeswara Rao

Chairperson (I/c)
Member(Accounts)
Member (Legal)

Between

Sri P.Somi Reddy
C/o P.Shanthi Reddy
D.No:2/121-D
Nidizvvi
Yerraguntla Post Office
Yerraguntla
Kadapa -Dist
516309

Complainant

And

1.Assistant Accounts Officer/Yerraguntla
2.Assistant Engineer/Yerraguntla Rurals
3.Assistant Divisional Engineer/Yerraguntla

Respondents

Sri P.Somi Reddy C/o P.Santhe Reddy is a resident of D.No:2/121-D , Nidizvvi, Yerraguntla – Post Office, Yerraguntla, Kadapa - Dist ,herein called the complainant, in his complaint dt:15.03.2016 filed in the Forum on dt:15.03.2016 under clause 5 (7) of APERC regulation 1/2004 read with section 42 (5) of I.E. Act 2003 has stated that:

1. He is a resident of D.No:2/121-D , Nidizvvi, Yerraguntla – Post Office, Yerraguntla, Kadapa – Dist.
2. He received huge bills and he requested for revision of bills.

Notices were served upon the respondents duly enclosing a copy of complaint.

C.G.No:524/2015-16/Kadapa Circle

A
DESPATCHED
DATE 26/07

OK

The respondent -2 i.e. the Assistant Engineer / APSPDCL/ Yerraguntla Rurals in his written submission dt:31.03.2016, received in this office on dt:2.04.2016 stated that:

1. As per the Complaint No.CGNo.524/2015-16/Kadapa Circle, the service ISC NO.291/Nidizivi of Operation Section Yerraguntla Rurals was inspected by him and found that the consumer was not Utilizing the supply for a period of two months. The CT Meter/Kadapa was inspected the service and replaced the Meter with new one on Dt.15.02.2016. due to meter was struck up, the Non-Slab billing machine issued CC bill by taking the average maximum consumption Units 3054. Again in the month of March 2016, the Non-Slab billing machine issued CC bill by taking average Units 2056 even though there is no utilization of supply.
2. Further I wrote a letter to AAO/ERO/Yerraguntla to revise the C.C. bill of ISC NO.291/Nidizivi by withdrawing the excess amount resulting during struck up period and meter change period.

The respondent -1 i.e. the Assistant Accounts Officer/ERO/ APSPDCL/ Yerraguntla in his written submission dt:28.03.2016, received in this office on dt:29.04.2016 stated that;

1. The consumer of ISC.No:291/Cat-III/Nidizivvi, Yerraguntla Rural has submitted his grievance with reference to his bills for 02/2016 where the bill were issued to the consumer during meter struck up(02) abnormally.
2. On verification and review of the bill, it is found that the consumer bills for 02/2016 was abnormally billed for meter struck up (02) period. As per the consumer he did not used supply for the above period abnormally. But the automated billing system has issued average units for the said periods resultant was abnormal billing of Rs 20742/-.
3. After receiving section officer and Assistant Divisional Engineer recommendation , the bill is revised and withdrawn excess billed amount of Rs 12,022/- (based on C.G.No:524/2015-16/Kadapa Circle

previous average consumption) vide RJ.No:66/03-16(Rs.6428/-) & Rj.No: 9/7-16(Rs.6594/-) the consumer has to pay an amount of Rs .10685/- after revision of CC bills has to pay an amount of Rs 10685/- after revision of CC bills upto 6/2016 .Therefore the bill are revised & requested for closure of the said grievance .

Findings of Forum:

1. During Vdyut Adalat at Yerraguntla Sub Division of Kadapa District on 15.03.2016 Sri P. Somi Reddy, Nidizivi (Village) has filed petition before the Forum where in he has informed that February 2016 CC Bill is renewed for Rs 35207 , even though he has not utilized the supply during that period and requested for revision of the bill.
2. The Respondent (1) in his letter dated 06.07.2016 received in the Forum on 13.07.2016 has submitted that excess bill of amount of Rs 13022 the consumer has to pay Rs 10685after revision of CC bills upto 6/2016.

ORDER

In as much as the grievance of the consumer has been resolved by the Respondents to his satisfaction , the case is disposed off.

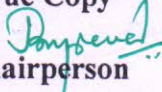
If aggrieved by this order, the complainant may represent to the Vidyut Ombudsman, Andhra Pradesh ,Flat No:401 ,4th Floor, Ashoka Chambers, Opposite to MLA Quarters ,Adarsh Nagar,Hyderabad-500063, within 30 days from the date of receipt of this order.

Signed on this, the 18th day of July 2016

Sd/-
Member(Legal)

Sd/-
Member(Accounts)

Sd/-
Chairperson

True Copy

Chairperson

To
The Complainant
The Respondents
Copy to the General Manager/CSC/Corporate Office/ Tirupati for pursuance in this matter.

C.G.No:524/2015-16/Kadapa Circle